

Contact Information Change: Retiree Out-of-Province/Country Emergency Medical Coverage

As part of the retiree extended health plan, eligible McMaster retirees (and their eligible dependents) who live in Canada are provided with emergency medical coverage when they travel outside their home province and to other countries. This coverage is provided through Sun Life Financial. Sun Life will pay 100% of the cost of qualified emergency services up to a lifetime maximum of \$10,000.

Please note that claims for this plan are now handled by Sun Life's emergency travel assistance partner, Allianz Global Assistance.

! Allianz Assistance is available 24 hours a day and toll-free numbers are as follows:

- In USA or Canada 1-800-511-4610
- Elsewhere 1-519-514-0351 (call collect if available)
- Fax 1-519-514-0374

! Claims submission: Allianz Global Assistance, P.O. Box 277, Waterloo, ON Canada N2J 4A4

A summary of the coverage provided by this plan is provided by Human Resources at <http://tinyurl.com/mura-emerg-medical-coverage>. You may also contact the HR Service Centre at 905-525-9140, extension 22247, for this information.

Additional information is provided by MURA at <http://mcmaster-retirees.ca/benefits.html> under the heading **CLARIFICATION: The \$10,000 MEDICAL EMERGENCY COVERAGE (and how to use it)**

! Here is a card that you can complete and carry with you when you travel.

 TRAVEL CARD	 TRAVEL CARD
MEMBER'S NAME <u>25018</u>	If you need any medical assistance, contact Allianz Global Assistance immediately.
GROUP CONTRACT No.	
MEMBER ID No.	24/7 assistance In the USA and Canada, call: 1-800-511-4610 From anywhere else: 1-519-514-0351 Call collect through an international operator. Fax: 1-519-514-0374